

Which do you think is the most appropriate to resolve the financial shortfall?

- Over half (57%) of all respondents indicated that no change in tolls should take place. This position was also supported by comments made in the verbatims recorded later in this survey.
- This percentage dropped to 42% among Tag users.
- However 43% of the total sample indicated that they would consider a different toll structure to help resolve the financial shortfall. This rose to 58% of Tag users.
- Around a fifth felt that increasing the bridge tolls (tag and cash) and increasing ferry crossing tolls (tag and cash) by a higher amount would be the most appropriate choice. This rose to 28% of Tag users
- This was also reflected in the 56% of respondents who also indicated that more should be charged for the ferry crossing to reflect its higher operating cost.

